

From: [Cargas, James P. - LGL](#)
To: ["daskanase@hwa.com"](mailto:daskanase@hwa.com); [Moore, Gary](#)
Cc: [Ashcroft, Bonnie - PWE](#)
Subject: RE: 4904 Griggs 5010 0034 3019
Date: Thursday, December 11, 2014 2:49:09 PM
Attachments: [image001.png](#)

Mr. Askanase and Mr. Moore,

Just want to clarify that the accrued charge for November is only \$1,083.59 for the 193,000 gallons discharged.

You may ignore the \$74,391.55 labeled as "current charges." I understand from Utility Customer Service that there was a misunderstanding about the location of the decimal place resulting in an incorrect assessment. Once the error was identified, the City issued a \$73,307.96 credit adjustment to reach the correct accrued amount.

James

James P. Cargas

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From: Ashcroft, Bonnie - PWE
Sent: Thursday, December 11, 2014 1:27 PM
To: 'daskanase@hwa.com'
Cc: Cargas, James P. - LGL; 'Moore, Gary'
Subject: 4904 Griggs 5010 0034 3019

David,

Please find attached the monthly bill for tracking purposes.

If you have any questions please let me know.

Best Regards,

Bonnie Ashcroft

Utility Customer Service

Department of Public Works and Engineering

713-371-1124

